

It is the policy of Alpha Certification Services to ensure that all activities relating to the certification of an organisation is conducted in an impartial manner. To ensure this:

- All personnel are to sign an agreement of impartiality and confidentiality to ensure that impartiality is identified and maintained.
- If a situation should occur that results in a breach of confidentiality, they are to bring it to the attention of management for relevant action to be taken.
- No audits are outsourced to another organisation.
- No consultancy is conducted by Alpha Certification Services
- All audits of organisations are conducted and audit evidence recorded to ensure that only objective evidence is obtained and the decisions that are made are based on the objective evidence obtained.
- Impartiality reviews are conducted to analyse, evaluate, treat and monitor risks on an ongoing basis. This is to determine if it is within an acceptable risk limit.
- A risk analysis matrix has been established and in the event of a risk being identified it will be recorded in our non-conformity system and relevant corrective action taken.